



VOLUME 4 ISSUE 1

August-September 2020

OC PS Orange County Public Schools

Multilingual Services Department NEWSLETTER

445 W. Amelia St.
Orlando, FL 32801
Office Hours: 7:30-4:30
407-317-3410

Josie Medina
Senior Director

Dr. Arlene Peters
Director

• Parent Liaisons •

Janine González
Carole Herard
Ismaelthe Leron
Rebecca Millán
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Geane Santana
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**Milena Vanessa
Carpio**
Administrative Secretary

Debra Rivera
Finance Specialist

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As we embark on a different school year, it is still our goal to continue to communicate and serve as a liaison between schools, families, and the community. Our dedicated team of professionals is already planning on ways to serve our increasing ELL population better. As a department, we are committed to ensuring that our children receive quality instruction that will take them to higher levels of achievement.

During 2020-2021, we will continue our work as a learning community that will address the needs of our English Language Learners to prepare them to thrive in our global community.

It is our desire that working collaboratively with our teachers, principals, and families, and stakeholders, we will continue to ignite passion and action to provide our students with 21st-century preparedness and access to life success.

Truly in education,

Josie Medina
Senior Director



Imagine Learning program

A software program available for

elementary and middle school new comers ELL students that have been in USA for less than a year. It based on research and standards-aligned curriculum that builds core **reading and academic language skills**. It is designed to take advantage of students' curiosity, creativity, and desire for exploration. Using lessons, activities and games that makes students want to keep going and advancing in their English language acquisition and learning.



Nov 7
9:00 am-1:00 pm
Windermere High School

Social and emotional learning (SEL) is the process through which children and adults understand and manage emotions, set and achieve positive goals, feel and show empathy for others, establish and maintain positive relationships, and make responsible decisions. Various sessions will offer a host of opportunities to learn or extend your knowledge Attendees will have an opportunity to attend workshops that will provide them with strategies, coping mechanisms, and learn about resources that are available to assist with getting through these challenging times. The exhibit hall will feature a host of agencies and district departments that support families with creating balance and achieve desired outcomes.

OCPS has entered into an agreement with **Language Line Solutions** to provide over-the-phone interpretation services to schools and central office departments.

When to use over-the-phone Interpretation:

- Over the phone, Interpretation Services are particularly appropriate when a matter is routine and expected to last no more than 30 minutes.
 - When in-person interpretation is not available specifically for required Special Education meetings (i.e. IEP and evaluation) after attempts have been made to secure in-person interpretation through the district's request system.
 - When the written translation of information is inadequate or unavailable.
 - Undue delay will be avoided by using a remote interpreter rather than an on-site interpreter.
 - Instances where information using simple language communication tools (i.e. maps, visuals) will not adequately convey the message.
 - Appointments that don't require substantial oral translation of documentation (i.e. the interpreter reading a document while interpreting it aloud).
 - When geographical location hampers access or when in-person interpretation is not available for a specific language - this could be due to timing, low incidence language request, or in-person interpreter cancellation.
 - The online request form is not required for over-the-phone interpretations.
- Please inquire with the school personnel for Language Line assistance.



LaunchED @ Home
Orange County Public Schools

RESOURCES



<https://www.ocps.net/cms/one.aspx?pagelId=88545>

If you have questions about the **ESOL Program** and **services** available at your school contact the school's **ESOL Compliance Specialist**.



OC PS CONNECT Orange

To receive district messages in **Spanish, Haitian Creole and Portuguese**, contact language must be updated with school's registrars.